



Dear Valued Customer

NOTICE OF CONSOLIDATION OF TRANSNET PORT TERMINALS STANDARD TRADING TERMS AND CONDITIONS AND CONDITIONS OF TRADE INTO STANDARD TERMS AND CONDITIONS FOR ALL TERMINALS, EFFECTIVE 1 AUGUST 2022

In an effort to streamline and improve our services to our customers, TPT has taken a decision to consolidate and standardise the terms and conditions for doing business with TPT into Standard Terms and Conditions applicable to all TPT Terminals.

The purpose of this communiqué is to inform you that TPT's Standard Trading Terms and Conditions of the Roro, Break-Bulk, Agricultural, Bulk, Ro-Ro Automotive and Inland Terminals (STCs), Standard Terms and Conditions for All Visitors to TPTs Ro-Ro, Break-Bulk and Agricultural, Bulk, Ro-Ro Automotive Terminals and Inland Terminals (STCs for Visitors) and Conditions of Trade (COT) for Container Terminals, which took effect on 1 April 2022 is hereby replaced and substituted, in its entirety, by the **STANDARD TERMS AND CONDITIONS OF THE RORO, MULTI-PURPOSE, AGRICULTURAL, BULK, RO-RO AUTOMOTIVE, CONTAINER AND INLAND TERMINALS OF TRANSNET PORT TERMINALS**, with effect from 1 August 2022 or on the date of publication, whichever occurs first. The Standard Operating Procedure for Container Terminals (SOPCT) (including appendices thereto) remains unchanged and has been incorporated into reference in the TPT Standard Terms and Conditions.

TPT urges customers to ensure that they are familiar with these Standard Terms and Conditions which constitute binding obligations between TPT and its customers.

A copy of the Standard Terms and Conditions are attached for your convenience. Alternatively, these are available on the TPT website (<http://www.transnet-tpt.net/Customer/Pages/Library.aspx#Terms>).

Thank you for your continued support.

Yours sincerely

Mr. Jabu Mdaki
Chief Executive
Transnet Port Terminals
Date: 2 August 2022

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Directors: Dr PS Molefe (Chairperson) PPJ Derby* (Group Chief Executive) UN Fikelepi ME Letlape DC Matshoga Dr FS Mufamadi AP Ramabulana GT Ramphaka LL von Zeuner
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Group Company Secretary: Ms S Bopape

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"This letterhead contains personal information as defined in the Protection of Personal Information Act, No. 4 of 2013 (the "Act"). The signatory consents to the processing of his/ her personal information and is obliged to handle other data subject's information in accordance with the requirements of the Act".

TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS